Taco Bueno

Taco Bueno uses Sophos Enterprise Security and Control, which protects its endpoint, web and email gateways. So the Mexican restaurant chain enjoys multi-product discounts, easy access to support from just one vendor, free upgrades and more. As it turns out, choosing Sophos to protect all three tiers of its network was an even better decision than Taco Bueno's IT staff had hoped for.

Key facts

Organization
Taco Bueno

Location
Farmers Branch, Texas

No of users
1,000

Solutions
Sophos Endpoint Security
Sophos Web Security Sophos
Email Security

Business challenge

Taco Bueno is a quick-service Mexican chain with close to 200 restaurants in Texas, Arkansas, Indiana, Kansas, Louisiana, Missouri, Nebraska, New Mexico and Oklahoma.

The company uses Sophos solutions to protect all three tiers of its network: endpoint, web and email gateways. So when Sophos recently introduced an upgrade to its endpoint solution, the IT staff at Taco Bueno wanted to avail themselves of this opportunity to add more features and functionality, especially since, unlike its competitors, Sophos offers its customers software upgrades at no charge. The company also increased its license to include additional restaurant locations.

In particular, Taco Bueno was looking forward to:

• Gaining even greater control over users' access to VoIP, games, social networking and other inappropriate applications that threaten security as well as productivity

• Strengthening its PCI compliance measures to further protect its customers' credit card data

• And finding an alternative to the Sprint SpamShark system it had been using.

"I like the fact that I can call the same vendor for every issue. The more we bundled, the better the pricing got, too— which is a big factor in today's economy. We chose Sophos solutions to protect all the points of our network"

John Rowe, Network Administrator, Taco Bueno

According to John Rowe, Taco Bueno's network administrator, "I would always have problems with Sprint adding or changing spam filters which would get blocked by our firewall since we do IP-based rules for more complex security measures."

Rowe and his team had investigated a number of alternatives—including McAfee, Symantec, WebSense and BlueCoat—before deciding that Sophos offered the best option.

Technology solution

For Taco Bueno, upgrading the existing Sophos endpoint solution was so simple and took the IT team less than two hours to complete the task.

"Sophos offered us an engineer to help with the upgrades but we never really needed one," according to Mr. Rowe. "And there was no performance degradation during the upgrades. Sophos isn't a memory hog like other solutions."

The easy-to-use Sophos Competitor Removal Tool came in handy to remove some of Taco Bueno's old deployed Sophos software. And Sophos's professional services team helped Taco Bueno upgrade all the machines on its network—including all the registers and back office PCs in the chain—by creating a self installer package for distribution to 190 restaurants across nine states.

"Everything went smoothly," according to Rowe. "And now we have the ability to update the definitions and do virus scans centrally, making sure that all our stores are up-to-date, - a requirement for Payment Card Industry Data Security Standard (PCI DSS)."

Business results

Since the upgrading, Taco Bueno is enjoying a higher level of threat protection and PCI DSS compliance.

Sophos proactively protects Taco Bueno against data leakage via inbound and outbound email, enabling precise control over message content and attachments. For example, attachments on incoming emails are scanned and inappropriate data—like spam, phishing attacks, viruses and spyware—is blocked. With Sophos' genotype proactive protection, SXL real-time anti-spam technology and security updates every five minutes, Taco Bueno is enjoying industry-leading spam catch rates and malware defense.

Sophos unique Behavioral Genotype technology also provides unrivaled web security and control that's transparent to users, including bi-directional traffic inspection of requests for information and their responses, checking for malicious content, unwanted applications and non-compliance with acceptable use policies.

The Sophos management console makes monitoring Taco Bueno's threat protection easy, reducing day-to-day administrative overhead and saving time. Rowe says, "The web-based console is exactly what we were looking for. The reporting is in-depth and really easy... I didn't have any experience with true 'proxies' and this was very simple to setup."

And while Taco Bueno enjoys advanced web and email security, its network hasn't slowed down, operating efficiently despite the addition of so much functionality.

Adds Rowe, "The thing I think I notice the most is how well the endpoint software runs on the end user machines. Sophos's solutions don't slow down our system on boot up and during normal operating procedures.

And, of course, Taco Bueno continued to benefit from licensing all their endpoint, web and email protection with Sophos. Taco Bueno enjoys Sophos' popular straightforward licensing, bundled pricing and 24/7 single-vendor support.

As cybercriminals become more and more sophisticated in their attacks, companies like Taco Bueno are always looking for new ways to fortify their network. The next step for Taco Bueno?

"We're looking into encryption," says Rowe.

Naturally, Sophos offers that, too.

> To find out how Sophos products can help protect your organization, visit www.sophos.com/products

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