



The Challenge

A leading provider of mobile commerce solutions deployed at stadiums and music/entertainment venues across the country counts on rapid deployments to meet customer needs. Their mobile quick serve solution allows patrons to place orders on their smart phones or tablets provided at the venue and pay using any method. The engaging customer driven technology delivers a superior experience at sporting events, concerts and on campus. Managing multiple large, custom and often complex deployments was not their area of expertise and missed shipping deadlines meant missed days of revenue for each of their

CTS advises our customer as to latest technology options, sources the tablets, kiosks, and mobile POS equipment, then manages logistics from delivery through ongoing repairs/returns. CTS applies the appropriate software image and MDM agent to the tablets, even charges the devices in the assembled kits to the customers for easy rapid deployment at the locales – all without the CTS client ever touching

The Solution

The Results

Missed days of sales, particularly in a fast paced transactional environment can be devastating, so on-time and on-specification delivery is critical. In over two years of partnership with the mobile commerce provider, CTS has achieved 100% on-time delivery, a double digit increase in performance pre-CTS.

- **Tech Advisory Services**
- **Procurement / Sourcing**
- **Logistics**
- **Imaging / Kitting**
- **Asset Tracking**
- **Returns / Repairs**
- **Reporting**
- **Reverse Logistics**

CTS Services



Our business is growing more rapidly than ever since CTS Managed Mobility Services took charge of our Logistics Management. Our customers have never been happier.